

# City of Duncanville Solid Waste Management Frequently Asked Questions:

## Brush

- **What if a contractor cuts down one of my large trees that is over 4 cubic yards?**

Contractors hired by the resident are responsible for hauling excessive brush away from your property. If not, it will be the resident's responsibility to contact Republic at 972-225-4207 for a special pick-up for an additional charge.

- **Is there another location that I can take my brush, besides having Republic pick it up or a contractor haul it off?**

Yes, you may contact Organix at (972) 225-3664 and located at 2600 Post Oak Rd., Hutchins, TX 75141.

- **Can I hire someone else other than Republic to haul off my brush that is over 4 cubic yards?**

Yes.

- **Why does my brush have to be 4ft lengths and bundled?**

Brush is no longer collected with a boom truck; it will be picked up by hand.

If it is more than 4 cubic yards, it will need to be placed curbside and contact Republic for a special pick-up at an additional cost to the resident.

- **Can I set out bag of leaves/smaller sticks/grass clippings in trash bags for normal garbage pick-up?**

Yes, it needs to be boxed or bagged and not weigh more than 35lbs. You no longer need grass stickers, and there will be no additional fees for this collection.

- **Where do I place my brush/bulk if I have alley pick-up?**

Brush/Bulk will need to be placed at your normal garbage collection site. If it is more than 4 cubic yards, place it curbside and contact Republic for an additional charge.

## BULK

- **Where can I set out a mattress?**

A mattress will need to be set out with brush/bulk on your scheduled monthly pick-up week and will be included in the 4 cubic yards.

- **What is the earliest/latest that I can set out my brush/bulk items?**

The earliest you may set out brush/bulk is the weekend before your monthly pick-up week.

The latest you may set out brush/bulk is by 7:00 a.m. on Monday of your scheduled week.

- **What is Bulk Trash?**

Bulk trash is small furniture/appliances. Ex: sofa, mattress (up to queen size) washer/dryer, refrigerator (freon must be removed and tagged by certified technician), stove, fencing material (must be cut into 4ft lengths).

- **Where do I place Brush/Bulk Trash?**

If your regular pick-up is curbside, then no changes will need to be made.

If you have alley pick up, you will need to place with your regular garbage pick-up.

## RECYCLING

- **What happened to recycling glass?**

Due to economic market conditions, it is not cost effective.

- **I need a bigger container for recycling products, what can I do?**

Contact Republic at (972) 225-4207 to deliver a 96-gallon recycling cart for a fee of \$5 per month.

- **What if my 18-gallon recycle bin is damaged or stolen?**

New customers can pick up a recycling bin at the city when they request water service. Residents can also pick one up at the Service Center. If you would like to trade out your old bin for a new one, please bring it with you.

You can also request a recycling bin by contacting David Dunn at 972-780-5079 or by calling Republic Services at (972) 225-4207. Please make mention if you would like a trade out of your old recycling bin for the new one.

## HOUSEHOLD HAZARDOUS WASTE

- **Where can I dispose my hazardous household waste material?**

Hazardous household waste may be disposed at Home Chemical Collection Center located at 11234 Plano Rd., Dallas, TX 75243. They can also be reached at (214) 553-1765.

The City of Duncanville will be holding our annual Hazardous Household Waste (HHW) event on March 28, 2020 in the parking lot on the 600 blk of N. Greenstone behind the Duncanville Softball Stadium.

# MISCELLANEOUS

- **Why is my construction material not being picked up?**

Republic will not pick up construction material. If construction work is being completed on the property, it will be the responsibility of the resident or contractor hired by resident to haul all debris away. Some local collection sites for construction materials are:

Skyline Landfill – 1201 N. Central, Ferris, TX 75125

- **Why am I being charged extra for alley pick-up?**

The extra money charged to your account helps the City maintain those alleys that undergo excessive wear from heavy trash trucks.

- **How much is 4 cubic yards?**

4 cubic yards is approximately 4 washing machines side by side or equal to the back of a standard size pick-up truck.

## **Is there garbage/brush/bulk/recycle pick-up on holidays?**

No pick-up on following Holidays:

New Years

Fourth of July

Labor Day

Thanksgiving Day

Christmas Day

Normal collection will resume on the next pick-up date.